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1 Introduction

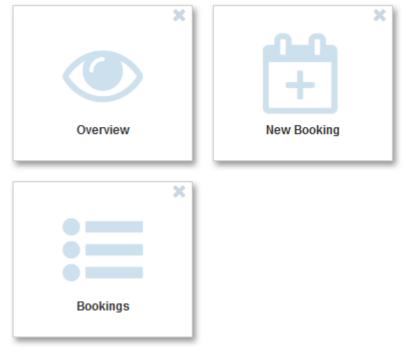
The Time Slot Managament is one of the two components of the Yardmanagement in RIS. This tool combines a time slot booking system in which carriers, clients and suppliers can book time slots for their deliveries and pick-ups at a Rhenus site, with a vehicle management system for the employees of the inbound and outbound.

In this manual all divisions of the Time Slot Management which are relevant for external users, are explained.

2 Dashboard

The dashboard is the first tab in the Time Slot Management system and forms the entry in the tool.

Information is displayed on tiles and in diagrams. With one click on a tile one can enter the particular tab right away.



The tiles on the dashboard can be moved and adjusted. With the X on the top right of the tile one can remove a tile from the dashboard.

If one wants to bring a removed tile back to the dashboard, one has to click on the "plus" icon

🕀 🖹 🐔

) and drag the tile back on the dashboard.

All adjustments made in the dashboard can be saved by clicking on the "save" icon (🕒).



3 Overview

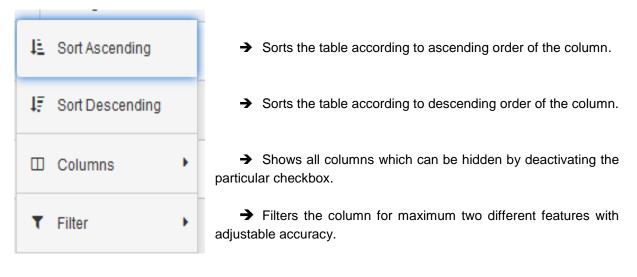
In the tab overview all bookings of the user are displayed.

Dashboard Bookings Overview Vehicle Check-in New Booking

| Check In | Ca | | Check | Out | Cancel | Edit | Reschedule | | | | | | Q Ente | r search text |
|----------|---------|--------|-----------|-------|------------------------|------|--|--------------|---------------|------|-------------------------------------|----------------------|--------------------|----------------|
| g a colu | mn head | er and | drop it h | ere t | o group by that column | | | | | | | | | |
| | Proces | s | | ~ | Status 🕶 | • | Movement Type 🗸 🗸 | Booking-ID 🗸 | Project 🗸 | Gate | • Carrier • | Vehicle Registrati 👻 | Reference Number 🗸 | announced |
| | ۳ | 9 | د ، | | Cancelled | | ₩ → 🖻 | 2031 | Inga1 Test Te | | Dachser | | 123456 | |
| * | • | 9 | د ، | • | announced | | ₩ → 2 | 2176 | Inga1 Test Te | | ABC Spedition | | | 24.05.2016 13: |
| * | | 9 | c v | • | announced | | ₩ → 2 | 2174 | Inga1 Test Te | | ABC Spedition | | | 17.05.2016 13: |
| * | | 9 | c v | • | announced | | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | 2172 | Inga1 Test Te | | ABC Spedition | | | 10.05.2016 13 |
| * | - | 9 | د ، | • | announced | | ₩ → 2 | 2171 | Inga1 Test Te | | ABC Spedition | | | 09.05.2016 07 |
| | | Ŷ | د ، | • | on-site | | | | Rhenus | | ABC Spedition | UN RH 585 | | |
| | | ۷ | د ، | • | on-site | | | 2178 | Inga1 Test Te | | ABC Spedition | DO DA 123 | | |
| | | ۷ | c v | | on-site | | | | Inga1 Test Te | | ABC Spedition | do IL 1990 | | |
| | | ۷ | ر ، | | called | | | | Inga1 Test Te | 1 | Altmann/Rhenus Freight Logistics | DO DO 123 | | |
| | - | Ŷ | ι., | | completed | | | | Inga1 Test Te | 123 | DHL Express | DO DA 258 | | |

In this table all announced, canceled, checked-in, called and completed bookings are shown. Completed bookings are only displayed for 24 hours after completion.

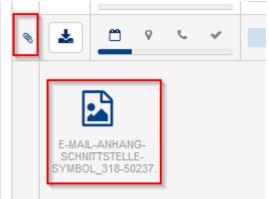
Every column of the table can be filtered, sorted or hidden. To do so, one has to click on the topic of the column.





Apart from that, different actions can be performed in the overview of the Time Slot Management:

1. <u>Download attachments:</u> If a document was attached to the booking, this document can be downloaded in the overview. To do so, the paper-clip icon in the first column of the table has to be clicked.



2. <u>Download booking receipt:</u> The booking receipt of announced bookings can be downloaded in the overview. For recurring appointments no booking receipt is generated after the completion of the booking. The booking receipts of the appointments of a recurring booking can be downloaded here.

To download the booking receipt one has to click on the "download" button () in the second column of the table.

3. <u>Cancel, Edit, And Reschedule:</u> Announced bookings can be adjusted before the vehicle reaches the site.

The first option is to *cancel* the appointment. This means, that the booking is deleted. However, the booking will still be displayed in the overview with the status "canceled". Another option is to *edit* the data of the booking which is not relevant for the allocation of the time slot (e.g. additional information).

Moreover it is possible to reschedule an announced appointment. This means that the original appointment will be deleted and a new appointment with the same data (except for the preferred date) can be booked. If this button is pushed, the user is directed to the tab "New Booking" and can book a new appointment with the same data.

To perform these actions the user has to mark the particular booking in the overview table per click and then push corresponding button in the header.

| | Check In | С | all | Ch | eck Out | Cancel Ed | lit Resche | dule | |
|---|-------------|----------|--------|--------|---------|-------------------------|---------------------|------|------------------|
| D |)rag a colu | mn head | der an | d drop | it here | to group by that column | | | |
| | | Proces | ss | | ~ | Status 👻 🗸 | Movement Type | ~ | Bool |
| | | 8 | 9 | ¢ | ~ | Cancelled | ■ → ∠ | | 203 [.] |
| | * | <u> </u> | Ø | ¢ | ~ | announced | ⊪ → ⊠ | | 2176 |



4 New Booking

In this tab new appointments can be booked.

In the first step first few input fields of the booking form need to be filled.

| Overview | Vehicle C | heck-in | New Booking | g |
|-------------|-----------|---------|-------------|-------|
| Car | rier * | | | |
| Preferred d | late * | | | C 0 C |
| : | Site * | | • | · |
| CI | ient * | | • | • |

The field "carrier" has to be filled in every booking because with the entry in this field the booking is linked to the corresponding carrier. The field is an autocomplete field. All entries made in this field are saved and provided for all users.

In the field "preferred date" the booker can enter a date and time for their appointment. There is no guarantee, that this date and time is available.

Apart from this the booker has to enter the Rhenus site and the client to which he would like to come.

After the selection of site and client, more client-specific input fields appear on the form. These input fields are either relevant for the allocation of the time slots (constraints, mandatory fields) or additional information which are desired by the site or the client.

When these fields are also filled in, documents can be attached to the booking.

After this step available appointments for the delivery or pick-up can be searched by clicking

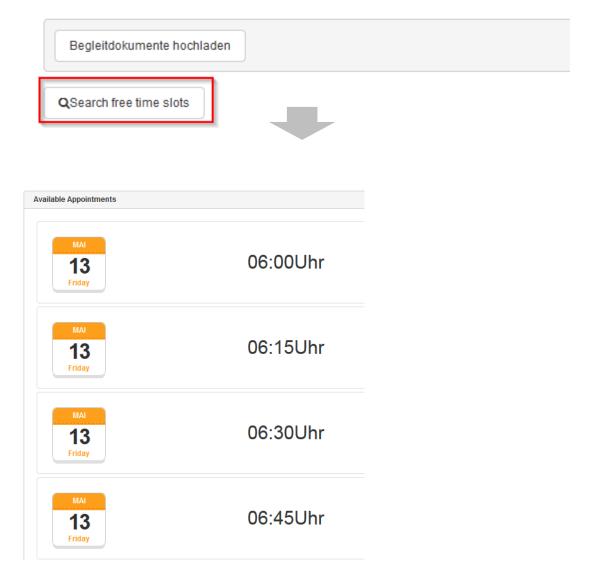
on the "search" button (QSearch free time slots)

Yardmanagement in RIS



- Time Slot Management -

| Carrier * | ABC Spedition |
|------------------------------|------------------------|
| Preferred date * | 12/05/2016 15:30 🛱 🥑 C |
| Site * | TST_STDORT - |
| Client * | Demo 👻 |
| Movement Type * | Inbound |
| Vehicle Type * | Van 💌 |
| Order / Delivery Note Number | 123456 |





Per click on one of the displayed appointments one can select the time slot. After the selection the booking has to be confirmed in the following pop-up. [Screenshot]

After the confirmation a booking receipt as PDF is generated.

When arriving at the site, the driver of the vehicle should have the booking receipt on hand because this document contains the booking ID which is used by the gate keeper or check-in to identify the booked appointment.

Zeitfenstermanagement



Booking ID / ID-réservation / ID-Rezerwacji / Номер документа о бронировании / Сделка ID – идентификация

Buchungsbeleg undefined Booking receipt / réservationt / Zaświadczenie rezerwacji / купон, резервация

Datum 02.05.2016 Uhrzeit 13:00 Uhr Date / Date / Data / Дата / дата / дата Time / Horaire/ Godzina / Время / време на деня

Buchungsdaten:

Booking details / Données / Dane rezerwacji / Данные документа о бронировании / данни за резереация

Terminart: Anlieferung Fahrzeugtyp: groß





Bitte bis spätestens 15 Minuten vor dem gebuchten Zeitfenster mit dem Buchungsbeleg beim Pförtner melden!

Bei späterer Ankunft und bei Fehlen des Buchungsbeleges kann das gebuchte Zeitfenster nicht zugesichert werden!

Please show this booking receipt at least 15 minutes before the booked time at the gate or driver registration!In case of late arrival or missing booking receipt the booked time slot can not be assured!

Veuillez s'il vous plait vous manifester au moins 15 min avant votre plage horaire à lacceuil, muni de votre réservation.Si vous arrivez plus tard ou n'avez pas votre réservation nous ne pouvons pas vous garantir votre plage horaire.

Proszę, najośźniej 15 minut przed zarezerwowanym przedziałem czasowym o zgłoszenie się u Portiera z zaświadczeniem rezerwacji UZ powodu późniejszego przyjazdu lub braku zaświadczenia rezerwacji, dany przedział czasowy nie zostanie zapewniony !

Покалуйста, не позднее чем за 15 минут до забронированного времени, с документом о бронировании обратиться на проходной к служащему сторожу, швейцару) и сообщить о своем прибытии/При более позднем прибытии и при отсутствии документа о бронировании, зарезервированный интервала времениюй не может быть тарантировани.

Моля най-късно до 15 минути преди уговорената среща, да се регистрирате със данните за резервация при портиера/Ако закъснеете или нямате данни за резервация не можем да ви осигурим временен прозорец (уговорена среща)!

Erstellt am 28.4.2016 09:22 Uhr



4.1 Recurring Appointment

If a vehicle comes regularly to a site, one can book a recurring appointment.

Next to the input field for the preferred date, there is the following button: To use the recurring appointment function, the user has to fill in all mandatory information, including the fields that appear after the selection of the site and the client.

If the above mentioned button is pushed, a pop-up appears in which all information concerning the recurring appointment has to be entered.

| Recurring Appointment | | × |
|--|--------------------|----------------------------------|
| Interval of Recurrence | | Planned days: 5 |
| Daily • | Every Day 👻 | Friday, May 13, 2016 3:00 AM h |
| | | Saturday, May 14, 2016 3:00 AM h |
| | | 💼 Sunday, May 15, 2016 3:00 AM h |
| | | a Monday, May 16, 2016 3:00 AM h |
| Duration of Recurrence | | Tuesday, May 17, 2016 3:00 AM h |
| 13/05/2016 03:00 | 5.00 ¢ Day(s) • | |
| Start 13.05. Duration: End: 17.05. | 5 Day(s) | |
| | | * |
| | | Check Availibility Save |

First the interval of recurrence has to be defined. There are two drop-down menus in which several options can be selected.

If the user selects for example "Daily" in the first drop-down menu, he can select in the second drop-down menu whether the appointment should be booked for every day, every other day, every third day and so on.

If the appointment should be booked on a monthly basis, there are two options to do so.

Monthly with date

Monthly with day

If "Monthly with date" is selected in the first drop-down menu, one can select the day of the month in the second drop-down menu.

If "Monthly with day" is selected in the first drop-down menu, the second drop-down menu shows the weekdays of the month.

When choosing "User-defined" as the first option particular dates can be selected in the second menu.

In a second step the booker has to define the duration of recurrence. Here are also two possibilities to do so.



Either the booker selects the number of days, weeks or months for which the appointment should be repeated, or he enters an end date until which the appointment should be repeated.

Duration of Recurrence

| 13/05/2016 14:00 | e 0 | o for until | 5.00 | ÷ |
|------------------|------------|----------------|----------|---|
| | | | Month(s) | • |
| | | | | |
| | | Start: | | |
| | | Duration: 5 Mo | nth(s) | |
| | | End: | | |
| | | | | |

On the right side of the pop-up one can see an overview of the planned days which are the result of the entries on the left side. They refresh automatically once the entries on the left side are changed. Particular days can be removed from the list by clicking on the "trash" icon



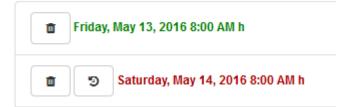
) next to the day.

Once the list of planned days meets the requirements of the booker, the availability of the planned appointments needs to be checked.

| Check Availibility S | ave |
|----------------------|-----|
|----------------------|-----|

If one appointment is not available, it will turn red. Available appointments turn green.

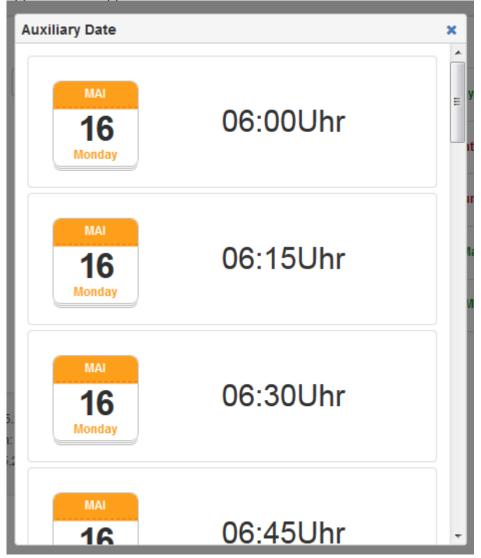
Planned days: 5





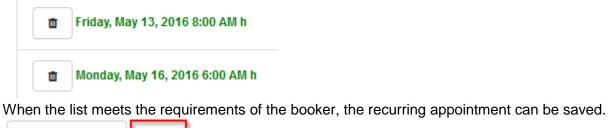
If an appointment is not available, it is possible to search for auxiliary dates. To do so, the

user has to push the "auxiliary date" button () next to the day. A list of available appointments appears.



If one of the auxiliary dates was selected, the availability is checked once again and the appointment turns green in the list.

Planned days: 5



Check Availibility Save